# Property Related Crimes & Replacing Identification



# Victim Services of Kingston and Frontenac

c/o Kingston Police, 705 Division Street, Kingston, Ontario K7K 4C2
Telephone: 613-548-4834 Fax: 613-547-6674
www.victimserviceskingston.ca

### What should I do if I become a victim?

If you are victim of identity theft of identity fraud, you should immediately take some basic steps to prevent further crimes from happening and to restore your credit and good name. Navigating through the system as a victim can be time-consuming and confusing. This guide should help start you off in the right direction.

### **Track all Communications**

As you contact law enforcement, financial institutions and other agencies, keep track of the action you've taken for future reference.

### Collect your thoughts

Stay calm. Make a list of all the identification information that was lost or stolen.

### Obtain a copy of your credit report

Contact both major credit bureaus and let them know you have been a victim of identity fraud.

### Notify credit card companies, banks and other financial institutions - change all of your passwords

Call all credit card companies, creditors, banks and other financial institutions where you have accounts that may have been affected.

### Notify Canada Post, utility and service providers

If you suspect that someone had your mail re-directed, notify Canada-Post, notify your service provider (telephone, cell phone, electricity, water, gas, etc.) of the identity fraud.

### Notify federal identity document issuing agencies

### Immigration documents

If your immigration documents have been lost or stolen, or if you suspect that someone is fraudulently using your immigration documents, please contact the Canadian Immigration Centre.

### **Passport**

If a passport is lost or stolen, the bearer is required to report the circumstances of the loss or theft to Passport Canada and to the local police. If you are outside Canada, you must report the loss or theft to the nearest Canadian government office abroad. Once a passport has been reported lost or stolen, it is no longer valid and cannot be used for travel. This ensures that it is not used for fraudulent purposes.

### Social Insurance Card

If you suspect someone is using your Social Insurance Number (SIN) you should visit a Service Canada Centre and bring all necessary documents with you to prove fraud or misuse of your SIN. Also, bring an original identity document (your birth certificate or citizenship document).

Royal Canadian Mounted Police. (2016, December 16). Identity Theft and Identity Fraud Victim Assistance Guide. Retrieved

from Royal Canadian Mounted Police: http://www.rcmp-grc.gc.ca/scams-fraudes/victims-guide-victimes-eng.htm

- Get support. Support can be found through numerous avenues, including Victim Services, friends, family members, family physicians or therapist. Do not be afraid to lean on others for emotional support and comfort.
- 2.Let yourself feel. Don't let others minimize your feelings by saying things like, "Good thing you weren't home" or "You were lucky; at least they didn't destroy your sofa". Just because you weren't home or all you items weren't set ablaze does not mean that you shouldn't feel anything. You have been victimized it's okay to be upset about it.
- 3. Do not give in to fear. While it's perfectly normal to be afraid, don't let it control you. Take action to protect and empower yourself. Consider installing a security alarm system in your home or enrolling in self-defence classes.
- 4. Keep your routine. Try to get back into a routine as soon as you can. The more normalcies you have in your life, the easier it will to move past this event.
- 5. Take care of yourself. Don't give into self-pity. Continue to eat well and exercise and don't overindulge in food, drugs or alcohol. You are stronger than a break in. Don't let a burglar rob you of your good health and mental well-being.
- 6. While it may not seem like it right now, you will be able to move past the negative feelings associated with the burglary. Allow yourself to move past the negative feelings associated with the burglary. Allow yourself the freedom to move through these emotional stages and remind yourself that this too shall pass.

# Scam and Fraud

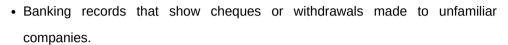
If you are a victim of a scam or fraud, please consider the following:

- Gather information about the fraud. Documents, receipts, copies of emails/text messages.
- 2. Report incident to police. Keep a log of calls and record all file or occurrence numbers.
- 3. Contact the Canadian Anti-Fraud Centre CAFC is Canada's repository for data, intelligence and resource material related to fraud. It provides information to assist citizens, business and law enforcement in Canada and around the world.
- 4. Report incident to financial institution where the money was sent.
- 5. If the fraud took place online through Facebook, eBay, Kijiji, or a dating website click "report abuse" or "report an ad" to notify and report to the website directly.
- 6. Victims of identity fraud should place flags on all their accounts and report to both credit bureaus, Equifax and TransUnion.

SCAM ALERT!

# Warning Signs of Scam and Fraud

- A marked increase in the amount of mail with too-good-to-be-true offers.
- Frequent calls offering get-rich-quick schemes or valuable awards.
- Many calls for donations to unfamiliar charities.
- A sudden inability to pay normal bills.
- · Requests for loans or cash.



• Secretive behaviour about phone calls.

# Tips to Protect Yourself

- Trust your instincts. If it's too good to be true, don't sign up.
- Before you sign up for a free trial, research the company and read reviews;
   especially the negative ones. The Better Business Bureau is a great source of information.
- Don't sign up if you can't find or understand the terms and conditions. Pay special attention to pre-checked boxes, cancellation clauses, return policies, and any vague charges.
- If you go ahead with a free trial, keep all documents, receipts, emails, and text messages.
- Regularly check your credit card statements for frequent or unknown charges.
- If you have trouble cancelling your subscription, contact your credit card provider,
   your local consumer protection organization, or law enforcement agencies.

,	 	- 3	· · · · · · · · · · · · · · · · · · ·		 -
Notes:					

To replace your Bank card immediately, visit your Bank. You will need two pieces of identification, including a picture ID.

# Birth Certificates



Replacing a lost, stolen or damaged birth certificate can be processed two ways: using the Service Ontario online application (if paying by credit card or by INTERACT Online) or personally attending a Service Ontario location (if supporting documentation is required to be attached

to the application.) Electronic applications have a processing time of 15 business days - not including the shipping time. However, there is a Premium online service that is available for an additional fee of \$30.00, and only requires five business days - including shipping time.

Service Ontario online application can be found at:

https://www.ontario.ca/page/get-or-replace-ontario-birth-certificate

### **Service Ontario - Kingston locations**

- Service Ontario
   1201 Division Street
   Kingston, ON
   K7K 6X4
- 2. Service Ontario 1650 Bath Road Kingston, ON K7K 6X4

### **Bonds**

### 1. Contact Customer Service

Report a lost, stolen or destroyed certificated CSB and CPB by contacting Customer Service at 1-800-575-5151.

You will need:

- Your Customer ID
- Your address at the time of purchase
- The bond certificate serial number(s) if available
- The exact name of the registered owner as it appears on the certificate

If applicable, ensure you also have:

- Your parent or legal guardian to speak to the Customer Service representative if you are under the age of maturity (18 years old).

- Your co-owner to speak with Customer Service if you are an owner of a joint bond
- A police report number from your local police department if your bond was stolen.

A Customer Service Representative will mail you the following required forms and information necessary to process your request.

- Bond of Indemnity Form and Instructions sheet
- Schedule to Bond of Indemnity
- Consent to Share Information Form (if applicable)

Failure to properly complete and submit all necessary documents and payment will result in your request being delayed or rejected.

### 2. Complete the Bond of Indemnity form

The Bond of Indemnity Form and detailed instructions will be sent by the Canada Savings Bonds Office for you to complete.

- You will need to provide a description of how the bond was lost, stolen or destroyed as well as the dollar value of the bond once it's maturity date has passed (face value and accumulated interest).
- If your lost bond has not reached its maturity date, you will be asked to indicate whether you would like to redeem it now or maintain ownership.
  - -> If you choose to redeem, you will receive the face value plus any interest earned to date.
  - -> If you choose to maintain ownership, the bond(s) will be registered in the Bank of Canada's system and will continue to earn interest until maturity or redemption. No replacement certificate is provided.
- If your bond is matured, it will be automatically paid out.

This form must be completed by all registered bond owners.

### 3. Sign Bond of Indemnity Form

The Bond of Indemnity must be signed by:

- All registered owners of the original certificate(s), or
- All legal representatives of the registered owner(s), or
- Both parents if the bond owner is a minor.
- If the registered owner(s) is/are not signing the form, then the role of the signee (e.g., parent, legal guardian, and representative of the estate) must be indicated on the form beside the name and supporting legal documentation must be provided if applicable.

If the total amount of the original bond and accumulated interest is under \$3500.00 the signatures must be witnessed by a 3rd party – this can be anyone of legal age. The witness must print their name below their signature.

If the total amount of the original bond and accumulated interest exceeds \$3,500.00, then the signature must be witnessed by:

- A Commissioner (i.e., for taking affidavits)
- A Notary Public
- A lawver
- A Justice of the Peace
- A town clerk
- A city hall clerk

Ensure that the Commissioner or Notary Public applies his/her official stamp or seal to the completed form. If no stamp or seal is available, other documentary evidence of their appointment as Commissioner or Notary Public from the appropriate body (a Province, State or Court) may be acceptable.

# Child Custody / Court Orders / Divorce Papers

In order to obtain a copy of any of these documents, you must request them from the court office where the case was started.

If you are unable to attend in person, you may ask a representative to attend on your behalf or you may write to the court office.

You may wish to call the court office in advance to ask about any steps that are necessary in order to obtain the documents. For example:

- A fee of \$24.00 is charged in order to obtain a Certificate of Divorce
- A fee of \$1.00 per page is charged to obtain a copy of a document, or, \$3.50 per page for documents that require certification
- Your file may need to be retrieved from the court's off-site secured storage facility, which will take extra time

You can contact the Central Registry of Divorce:

Central Registry of Divorce Proceedings
Department of Justice
284 Wellington Street
Ottawa, Ontario K1A 0H8
(613) 957-4519

**Note:** The CRDP can only provide you with your divorce registry number and does not have copies of divorce certificates.

If your card/certificate was lost or stolen – report it to your local police department immediately.

Replacing a lost, damaged or destroyed Citizenship Certificate requires following these steps to apply for proof of citizenship:

### **Step 1: Gather Documents**

- See the Document Checklist (CIT 0014)
- If this application is for a replacement of your citizenship certificate, then provide clear and legible photocopies of your documents unless otherwise stated.

### **Step 2: Complete the Application**

- Download the Application for a Citizenship Certificate for Adults and Minors (Proof of Citizenship) under Section 3 (CIT 0001); and save the form to your computer. Fill it out electronically and then print it; OR
- Print the form and fill it in by hand.

**Note**: If possible, it is preferred the form is filled out electronically to ensure responses are easy-to-read and free of grammatical errors.

### Step 3: Pay the Fees

The processing fee for each person is \$75.00, and is non-refundable once the processing has begun – regardless of the final decision.

**Note:** The only acceptable form of payment is online payment. If any other form of payment is received, Immigration Refugee Citizenship Canada (IRCC) will return your application.

### Step 4: Mail the Application

Proof of Citizenship P.O. Box 10000 SYDNEY, NS B1P 7C1

### 1. Report stolen credit cards to your bank

If you lose your wallet, notice unusual activity on your credit card account, or suspect your card details have been compromised, notify your bank immediately. Upon notification, the bank will cancel your lost or stolen credit card and reissue a new one.

### 2. File a police report

Not only should you call your bank in the event of credit card theft, but you should also file a report with the police. Documenting the incident with authorities may aid in finding the perpetrator and holding them accountable.

### 3. Call credit bureaus

Contact Equifax and TransUnion, and request that a fraud alert be placed on your credit profile. You should also order and review your current credit report to ensure there are no other instances of credit card fraud. Should you find any information to be incorrect, notify the associated credit bureau.

### 4. Keep written records

When dealing with a stolen card, all communications and actions taken throughout the process of speaking with your bank, the police and credit bureaus, should be written down in detail. Document who you spoke with, the date and time you spoke, the context of the conversation, and any follow-up items.

### 5. Destroy associated cards and cheques

Be sure to destroy any remaining cards and cheques associated with the compromised account. If you used your stolen card to enroll in online banking, register your new account number once you receive one, and ensure the old one has been cancelled and removed. If your stolen card was registered for automatic billing with a retailer or service provider, update them with your new account number.

# **Drivers License**



You can replace lost, stolen or damaged licence at a Service Ontario location. A fee of \$35.00 will be collected. You will need to bring a personal identification document (verifying your name, date of birth and signature). You will be given a temporary driver's licence and your new driver's licence will arrive in the mail within approximately 4 to 6 weeks.

To order a death certificate, or a certified copy of death registration you will need:

- First and last name or single name of the person who died
- Sex of the person who died
- Date of birth of the person who died
- Date of death
- Name of city or town in which death took place
- Parental information about the person who died
- Spouse or partner information of person who died, if applicable

### Shipping:

Regular service (online)

15 business days plus delivery by Canada Post \$15.00

### Premium service (online)

5 business days plus delivery by Canada Post \$45.00

Emergency service (in person at 47 Sheppard Ave, Toronto)

5 business days including delivery by courier (proof of urgency is required) \$45.00

# Firearms Licence/Acquisition Certificate/Outdoors Card

To replace a lost, stolen or destroyed licence, individuals should submit a Firearms Documents Replacement Request (form RCMP 5515). The replacement fee is \$25.00 for a Possession and Acquisition Licence, or \$10.00 for a Minor's Licence.

There is a legal obligation to report the loss of a firearms licence to the police of local jurisdiction and to the Chief Firearms Officer (CFO) of the province or territory where the individual lives.







### Red and white health card

To replace a lost, stolen or damaged red and white Ontario health card, you must visit a Service Ontario centre with the following documents:

- A document to prove citizenship/immigration status
- A document to prove residency in Ontario
- A document to prove identity



A new photo health card will arrive in approximately 4 to 6 weeks.

### Replacing a photo health card

To replace an unexpired photo health card (for example if your name or address has changed) you must personally visit a Service Ontario. If you are requiring the replacement of an expired photo health card after the renewal date, you must also visit a Service Ontario centre. If your name and address have not changed, you can replace an unexpired lost, stolen or damaged photo health card by calling Service Ontario at 1-800-664-8988.

Bring two original documents from the Ontario Health Coverage Document List with you:

- A document to prove residency in Ontario
- A document to prove identity

If your Canadian Citizenship or immigration status has changed since you got your current health card, you also need to bring your most recent Citizenship or immigration document



North Location Service Ontario 1201 Division St Kingston, ON K7K 6X4 West Location Service Ontario 1650 Bath Road Kingston, ON K7K 6X4

### **Insurance Documents**

Contact your insurance provider for more information.

# **Marriage Certificates**

To replace a lost, stolen or damaged marriage certificate, you can use the online application to order a replacement marriage certificate. You can also attend a Service Ontario location.

https://www.ontario.ca/page/how-get-copy-ontario-marriage-certificate-online

You can get many types of information from the Canada Revenue Agency (CRA), including copies of your tax slips, business information returns and the CRA's policy manuals.

There are two steps to find the information you're looking for.

**Step 1** – Find out if the information you want is already available through CRA services. (Online). This method is usually the fastest way to get the information.

**Step 2** – If you can't find the information you're looking for, make an access to information or personal information request. This process may take at least 30 days. Access to information requests cost \$5.

# Military Discharge Paperwork

Library and Archives Canada (LAC) is responsible for holding the following service records:

- Regular Force members who released before January 1998
- Reserve Force members who released before January 2007.
- Medical and Dental records of Canadian Armed Forces members released more than 5 years ago or who died in service more than 5 years ago.

To obtain these records, please contact LAC directly online, by phone or by mail at:

Library and Archives Canada Client Services Division 395 Wellington St Ottawa ON K1A 0N4

Telephone: 1-866-578-7777

The Department of National Defence (DND) is responsible for holding the following service records:

- Regular Force members who are currently serving, were released from service, or who died in service as of January 1, 1998.
- Reserve Force members who are currently serving, were released from service, or who died in service as of March 1, 2008.

To obtain these records, please submit an Access to Information request online or by mail to:

Director Access to Information and Privacy
National Defence Headquarters
Major-general George R. Pearkes Bldg
101 Colonel By Dr
Ottawa ON K1A 0K2

# Motor Vehicle Ownership

To replace a lost, stolen or damaged vehicle permit, visit a ServiceOntario centre and bring your driver's licence or registrant identification number. The fee to replace a vehicle permit is \$32.00.

# Old Age Security Card

**November 18th, 2013** - Please note that as of October 1st, 2013, Service Canada has stopped issuing the Senior's ID card, and will not be replacing lost or stolen cards.

Lost or stolen OAS cards do not need to be reported to the police.

# Medication / Medical Records

Contact your family doctor.

Notes:			

# Passport

Canadians - living in Canada or in the United States - looking to replace a Canadian passport can do so by attending in person to any Service Canada location, or by submitting an application by mail or courier. Canadians living abroad (outside Canada and the United States) can apply at the nearest Government of Canada office.

Before the replacement of the passport, authorities will investigate the way it was lost or stolen. This could possibly delay the processing of the replacement passport.

### **Duties of a Guarantor**

- The guarantor must perform the following tasks free of charge:
- Complete and sign the "Declaration of Guarantor" section of your application form
- Write, "I certify this to be a true likeness of (name of applicant or child)" on the pack of one of the passport photos and sign
- If applicable, sign and date a copy of each document to support your identity
- The applicant must not assist the guarantor in performing his or her duties. If your guarantor requires assistance, contact Passport Canada

### **Eligible Guarantors**

A guarantor is a person;

- Other than yourself who can confirm your identity
- Must have known you personally for at least two (2) years
- Must be accessible to Passport Canada for verification
- In the case of a child, a guarantor must
  - -> Have known the applicant (parent or legal guardian) personally for at least two (2) years
  - -> Have knowledge of the child
- Must be accessible to Passport Canada for verification

A passport may be issued if you meet all of the above requirements, including submitting:

- A completed application form, signed by your guarantor
- Two (2) identical passport photos, one of which is signed by the guarantor
- An accepted proof of Canadian Citizenship
- A document to prove your identity
- The appropriate fees (passport fee and replacement fee)
- A complete Declaration concerning a lost, stolen, inaccessible, damaged or found Canadian travel document



\*Starting on March 31, 2014, Service Canada will issue SINs in a paper format instead of a card. SIN cards that are not expired and are currently in circulation can still be used or presented to employers.\*

To get the SIN letter, you can visit a Service Canada location or apply by mail. Service Canada will not issue a new SIN. If you don't remember your SIN, you can refer to your income tax return where your SIN can be found or you can request a confirmation of your SIN.

You will need:

The original of a primary document (listed bellow)

### **Canadian citizens**

- Certificate of birth or birth certificate issued by the vital statistics agency in the province or territory where you were born.
- Certificate of Canadian Citizenship issued by Immigration, Refugees and Citizenship Canada (IRCC).
- Certificate of Registration of Birth Abroad issued before 1977 by IRCC.

### **Permanent residents**

- Permanent resident card .
- Confirmation of Permanent Residence issued, accompanied by either a travel document or an alternate photo identification issued by a provincial/territorial authority. Note: The Confirmation of Permanent Residence is acceptable if used within one year of the date you became a permanent resident. The permanent resident card is required after this period.
- Record of Landing issued by IRCC before June 28, 2002.
- Verification of Landing issued by IRCC. This document is provided when an original.
- Record of Landing or the Confirmation of permanent residence is not available (if it has been lost, for example).
- Status Verification or Verification of Status issued by IRCC.

### Temporary residents

- Work permit.
- Study permit:
  - -> That indicates the permit holder "may accept employment" or "may work" in Canada; or
  - -> A study permit and a "confirmation to work off campus" letter issued by IRCC prior to February 11, 2015.

- -> If neither of these requirements is met, you must contact IRCC to verify if you
- Visitor record issued by IRCC, indicating you are authorized to work in Canada.
- Diplomatic identity card and a work authorization.

are eligible to apply for an amended study permit.

- Temporary residents will receive a letter confirming that a temporary SIN has been issued.

If your name is different then the one on your primary document, you need an original supporting document (listed below)

- Certificate of marriage, record of solemnization of marriage or marriage statement to support your family name after marriage. (Note: This does not apply to Quebec residents married after April 1, 1981).
- Divorce decree, certificate of divorce or decree absolute to support the family name requested on the SIN record when it does not appear on the primary document.
- Legal change of name certificate or court order document.
- Adoption order certified (applies to adoptions in Canada only).
- Notarial certificate, also called notarial adoption certificate, issued by the country of origin of a child adopted abroad and used by the adoptive parents to have the SIN issued in the adopted child's Canadian name.
- Request to Amend Record of Landing.

If you are applying by mail, you will need a completed SIN application form (found online)

# Wills

Contact your lawyer for a copy of the will or access the court records of the Ontario Court where it was filed.

Lawyer Name Contact Information





If you have lost your Certificate of Indian Status (status card) or it has been stolen, damaged or destroyed, contact your First Nation or band office to apply for a replacement card.

If you have lost your Secure Certificate of Indian Status (secure status card) or it has been stolen, damaged or destroyed, you must report it by calling Public Enquiries right away. The call agent will:

- Cancel the lost, stolen, damaged or destroyed card
- Issue, on request, a Temporary Confirmation of Registration Document

The replacement process is the same as when first applying for a secure status card. Fill out the same application form and check "Replacement (lost, stolen, damaged SCIS)" under "Reason for application."

### Step 1: Get the application form

Get the Secure Certificate of Indian Status (SCIS) Application for Already Registered Persons:

- Online
- By mail, by calling Public Enquiries
- In person, at any INAC regional office

### Step 2: Fill out and sign the application form

### Step 3: Submit or send the application

- Before submitting or sending the application, make sure you have:
  - filled out all relevant sections
  - signed and dated the form

### You can:

- submit the application in person; or
- send the application by mail

### **National SCIS Processing Unit**

Indigenous and Northern Affairs Canada 10 rue Wellington Gatineau QC

K1A 0H4

Phone: 613-531-7888

Phone: 1-800-668-8256

Phone: 1-800-361-0070

Phone: 1-800-465-2422

# Community Resources

Legal		

Legal Aid Ontario (Criminal and family law)

**Family Law Information Centre** 

Queens Law Students Legal Clinic	Phone: 613-533-2102
Lost/Stolen Wallet?	
Birth Certificate	Phone: 1-800-461-2516
Citizenship Card	<b>Phone:</b> 1-888-242-2100
Driver's Licence	<b>Phone:</b> 1-800-387-3445
Health Card	Phone: 1-800-664-8988
Passport	<b>Phone:</b> 1-800-567-6868
SIN Card	Phone: 1-800-206-7218
Equifax Canada	Phone: 1-800-465-7166
TransUnion Canada	Phone: 1-877-525-3823
MasterCard	
Bank of Montreal	Phone: 1-800-263-2263
BMO Global Emergency Service	Phone: 1-800-361-3361
Citi Bank	Phone: 1-800-950-5114
President's Choice MasterCard	Phone: 1-866-246-7262
HSBC	Phone: 1-866-406-4722
Kingston Community Credit Union	Phone: 1-800-567-8111

# Visa

**National Bank MasterCard** 

Laurentian Bank of Canada	Phone: 1-800-252-1846
Royal Bank of Canada	Phone: 1-800-263-1811

 Scotiabank
 Phone: 1-800-387-6466

 TD Bank
 Phone: 1-800-983-8472

Desjardins Phone: 1-800-283-8472

Phone: 1-800-224-7737

Phone: 613-544-1356

Crisis Line: 613-544-4229

Phone: 613-507-2288 Phone: 613-549-7027

Phone: 1-877-330-6366

General Inquiry: 1-800-267-8097

**Health Card Inquiry:** 

1-888-376-5197

**Driver & Vehicle Inquiry:** 

1-800-387-3445

**Health Card Inquiry:** 

1-888-376-5197

**Driver & Vehicle Inquiry:** 

1-800-387-3445

Phone: 1-866-532-3161

Bilingual Service

General Inquiry: 613-536-5772

### **Emotional Support**

Addiction & Mental Health Services, KFL&A (Sharbot Lake & Verona offices)

Centre for Abuse and Trauma Therapy Inc.

Canadian Mental Health Association (CMHA)

**Trans Lifeline** Family physician

Phone: 613-544-1771 Telephone Aid Line Kingston (Crisis phone line)

## Service Ontario Centres & Kiosk Locations

Service Ontario Centre 1201 Division Street Kingston, Ontario

K7K 6X4

Bilingual Service

Service Ontario Centre

1650 Bath Road Kingston, Ontario K7M 4X6

**Provincial Ministry Information Line (Toll Free in Ontario)** 

Service Canada

Canadian Pension Plan / Old Age Security

**Employment Insurance (EI)** 

**General Inquiry** 

**Passports** 

Social Insurance Number (SIN)

**Canadian Immigration Centre** 

Wage Earner Protection Program (WEPP)

Frontenac Mall

1300 Bath Road

Phone: 1-800-622-6232 TTY: 1-800-926-9105

> Phone: 1-800-277-9914 TTY: 1-800-255-4876

Phone: 1-800-206-7218 TTY: 1-800-529-3742 Phone: 1-800-567-6868

TTY: 1-866-255-7655 Outside Canada & US: 1-819-997-8338

Phone: 1-800-206-7218

Phone: 1-866-683-6516

TTY: 1-800-926-9105 Phone: 1-888-242-2100

TTY: 1-888-576-8502

# Victim Services of Kingston & Frontenac

Victim Services of Kingston & Frontenac is a community-based program working in partnership with emergency services and local support agencies. It is a 24/7 service that provides confidential emotional support, practical assistance, referral and advocacy to individuals who have been victimized as a result of crime, tragic circumstance, or disaster, in order to lessen the impact of victimization.

Immediately following violent crime victimization, financial assistance may be available through the Victim Quick Response Program with Victim Services of Kingston & Frontenac.

A time-sensitive staff assessment is required.

c/o Kingston Police, 705 Division Street, Kingston, Ontario K7K 4C2 Telephone: 613-548-4834 Fax: 613-547-6674

www.victimserviceskingston.ca

